Summary of Coronavirus testing status at Community Health Centers in Arkansas
March 20, 2020

1st Choice Healthcare – Testing at all sites. Drive through. Tests are from Quest Diagnostics. Down to about 15 tests at each location. Swabs on back order, due any day. Results taking several days to be returned.

Boston Mountain Rural Health Center - Testing available at all clinics, supplies limited. All testing Monday through Wednesday that Quest picked up are sitting in a lab in California, should be quicker now, tents sent up at each clinic, staff also available to come out to cars.

CABUN Rural Health Services – Testing vendor is LabCorp. Only get about five tests at a time. Must use those before replenished. All six sites offer testing. Concern is having appropriate Personal Protective Equipment. Testing tents, and staff are going out to cars to do tests. Six or seven tests are out now waiting for results. People are fearful. Staff is scared too. May combine clinic sites.

Community Clinic – Uses Quest for tests. First test was last Thursday, received back after three days. Testing more expanded this week. Created four external testing sites away from clinics. Screen people calling in. Some people think anybody can get a test because some have said that. Some bully staff when they are told they aren't eligible for a test. Set up a testing area at a school-based clinic since the school closed. Some negative feedback from some, but CC has worked to educate about the necessary precautions. Testing in tents or in cars, many patients don’t have vehicles and walk up for testing. Tent is set up exclusively for pediatric cases.

East Arkansas Family Health Center – Drive through testing will be available next week. Testing currently at clinic. Running low on swabs. Longer than ideal turnaround time from Quest Diagnostics.

Healthy Connections – Most sites are open. School-based clinics closed. Have set up isolation rooms inside the clinic if someone has symptoms. Tents set up at every single clinic to test. Running low on supplies. Unfortunately, won’t be able to do further testing if we don’t get supplies. LabCorp is vendor.

Jefferson Comprehensive Care System - Designating certain rooms to isolate individuals after screening. Following CDC guidelines. Been challenging to be keep staff clam. Using LabCorp. Tests limited to five per clinic, tested two folks in Little Rock area, have not gotten back results. Phones are jammed.

Lee County Cooperative Clinic – The issue is waiting on tests to be confirmed. LabCorp. Tested two patients one Monday, one Tuesday, including one patent who returned from out of the country. Daily screening as they come to front door. Drive through testing next week. Currently use two designated rooms for testing. Low on Personal Protective Equipment. Using some from Dental Department. Telemedicine offered.

Mainline Health Systems - Positive cases in area. Outdoor screening at all sites. Patients aren’t allowed in door until screened. All testing done outside. Swab in car or under tent. Buying carports because tents didn’t hold up in storm. Very low on testing supplies. LabCorp is limiting them. Significant demand by public especially when you have prominent members of community in the hospital. Been doing telemedicine. Going great. Personal Protective
Equipment is a concern. Searched every auto parts store and hardware store. Have enough respirators. Will partner with a private practice to offer drive-up screening and testing at an old Sonic restaurant. Planned for next week. Concerned about possibly losing 50 percent of revenues due to reduction in patients who stay away from the clinic out of fear of contacting the virus.

**Mid Delta Health Systems** - Testing vendor is Quest. Patients screened before they come inside. Testing done outside at cars. Next week will start drive through testing. Closed dental site to free up supplies. Seeing more patients with telehealth. Staff anxiety is an issue.

**River Valley Primary Care System** – Offering testing in Fort Smith, Ratcliff, Lamar, Clarksville, Mountainburg, Mulberry, Lavaca, and Waldron.

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