i2iTRACKS TRAINING

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Advocating for and facilitating the success of health centers and promoting access to health care in Arkansas.

Training Schedule *(All times in CST)*

Monday, February 8th, 1-2:30pm: COVID Vaccine & UDS 2020

Tuesday, March 9th, 2-3:30pm: i2iTracks Refresher Intermediate

Tuesday, March 30th, 2-3:30pm: i2iTracks Refresher Advanced

Tuesday, April 13th, 2-3:30pm: Advanced i2iTracks Training

(Examples: data element mapping, advanced patient searches, creating letters, outreach, creating protocols, lab mappings)

Tuesday, May 11th, 2-3:30pm: How to Build Dashboards for Aggregate Data Over Time

Tuesday, June 15th, 2-3:30pm: Chronic Care Patient Report w/ Testing and Procedure

Tuesday, July 13th, 2-3:30pm: Provider Burden / Managing Whole Patient Care

Tuesday, August 10th, 2-3:30pm: Data Validation / Data Stewardship

Tuesday, September 14th, 2-3:30pm: Advanced iTi Training

Tuesday, October 12th, 2-3:30pm: Unregistered Patient Manager (UPM)

Tuesday, November 9th, 2-3:30pm: Immunization Tracking

Tuesday, December 7th, 2-3:30pm: UDS 2021

Trainings will be conducted by i2i Population Health Consultants, Patti Bisson and Lauren Wallace.

CHCA COMMUNITY HEALTH CENTERS OF ARKANSAS

Meet Your i2iTracks Trainer

Patti Bisson, Population Health Consultant

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Patti Bisson started her healthcare career almost 25 years ago, as a pharmacy technician at a local hospital. She has her bachelor's degree in Health Care Administration with a minor in Human Resources, which landed her the position of Quality Improvement & Outcomes Director at a Michigan FQHC, where she remained for 14 years. While serving as Quality Director, Patti became their i2i Super User. In her role as i2i Population Health Consultant, Patti has helped several other FQHC's better utilize their i2iTracks program. She recently received her Green Belt in Lean Six Sigma and is working on a Project Management Certification Course.

Lauren Wallace, Population Health Consultant

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Lauren Wallace joined the i2i Team in 2020 as a Population Health Consultant. Prior to her role at i2i, Lauren was the Quality Improvement Manager at Mission Neighborhood Health Center (MNHC). With a degree in Community Health and certified as a Community Health Education Specialist, she has worked in quality improvement at community health centers for eight years. Many of Lauren's CHC projects had a focus on improving clinical activities related to preventative health and chronic care for patients.

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